DEALING WITH DIFFICULT PEOPLE WORKSHOP

• Increase your confidence
• Deal with problem people
• Improve morale and productivity

Using real life examples, this workshop provided me with great insight into why people and situations can be difficult, together with some great tools for addressing difficulty in the future.

-Svetlana Tumilty, Government of Nunavut, Iqaluit

Iqaluit: December 9 - 11

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