


DEALING WITH DIFFICULT PEOPLE WORKSHOP



- Increase your confidence
- Deal with problem people
- Improve morale and productivity



Windsor Law
University of Windsor



“ Using real life examples, this workshop provided me with great insight into why people and situations can be difficult, together with some great tools for addressing difficulty in the future. ”

-Svetlana Tumilty, Government of Nunavut, Iqaluit

 Iqaluit: December 9 - 11



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