The health of others is in our hands
COVID Alert app

The COVID Alert app is a complementary tool that you can use to limit the spread of the COVID-19 virus. It lets you know if you have been in contact with a person who has contracted COVID-19. You will receive a notification and recommendations if you have spent more than 15 minutes less than two metres away from someone who has tested positive in the past 14 days. The app is free, easily accessible and keeps your personal information safe.

The app does not replace health measures such as handwashing, social distancing and wearing a mask.

COVID Alert **does the** following three things:

1. Notifies you if you might have been in contact with a person who has tested positive for COVID-19.

2. Directs you to relevant information concerning the steps to follow after you receive the exposure notification.

3. If you test positive, informs other users, anonymously and without sharing personal information, that they were in contact with someone who reported a positive COVID-19 test through the app.

COVID Alert **does not do the** following:

1. Access, collect or archive your personal information or information on your health status;

2. Use the GPS on your device determine your location or any other personal information.

Use of the COVID Alert app is completely voluntary. You are free to download it, use it or delete it. **The more people use the app, the more effective it will be in curbing transmission of the virus.**

How does it work?

The COVID Alert app runs in the background on your device, without hampering or interrupting your activities. The app uses Bluetooth on smartphones to determine how far away you are from other people using the app.

Every five minutes, it exchanges random codes with app users nearby. The random codes cannot be used to identify you or determine your location. It stores the codes on your phone for 14 days.

Every day, when your device connects to the Internet, the COVID Alert app will match your random codes and those of individuals who have indicated through the app that they have tested positive. Even if the app finds matching codes, it is impossible to link them to individuals. **Your identity and the identities of other app users remain confidential.**

If the app finds matching codes, this means that within the past two weeks, for a period of more than 15 minutes, you were less than two metres from another user of the app who has since tested positive and agreed to share that information with other users.

You will therefore receive an alert notification:

- that you may have been exposed to COVID-19;
- that informs you of the next steps to follow.

No personal information or location data is shared. It is, therefore, impossible to know when and where you were in contact with an infected individuall.

How do you indicate in the app that you have tested positive?

If you have tested positive and public health authorities have contacted you, you can request a one-time key. To do so:

- Promptly call the telephone number indicated in the app.
- Make note of the key that you receive once your identity and test result have been verified.
- Enter the key in the app within 24 hours, after which it will expire.

If you choose to share your positive result with other users of the app, COVID Alert will not share any information that might identify you. The decision to share your diagnosis is up to you. **Your anonymity will always be maintained.**

Your privacy is protected.

COVID Alert does not use your smartphone's GPS and does not obtain your name, telephone number, personal details or any other health-related information.

Using the COVID Alert app protects you and your loved ones.

Votre gouvernement

Québec